

On completion please fax this form to
VIC Integration Co-ordinator Fax. 03 9682 2902
NSW Integration Co-ordinator Fax. 02 9957 4325

Customer Details: _____
Company Name: _____
Address: _____
City/Suburb: _____ Postcode: _____
Contact Name: _____ Contact Phone: _____
Contact email: _____ Contact Fax: _____

Job Details:

Work Required: _____

Payment Options: Cash Cheque Credit Card Vouchers Contract
Amex/Diners payments attract a 3% surcharge.

I authorise Computers Now to provide services as per the above request.
I allow Computers Now to run the Apple Service Toolkit
Diagnostic as part of the service of my product.
I acknowledge and have read the charges and conditions outlined below.

Signed: _____ Position: _____ Order Number: _____

Charges and Conditions

1st Hour: \$271 (includes \$75 call out fee). Each additional hour: \$ 196.
**4 hour response calls incur a \$250 surcharge except under contractual conditions and is dependant on availability

Warranty terms are return-to-depot only except under contractual conditions.
Purchase Orders are required for all non-COD customers.
On-site COD Service Requests require payment on completion of work.
Quotation fee is \$75 and is included in the cost of repairs.

Warranty covers hardware replacement only. Software (except for the media) is not covered by warranty. Proof of purchase is required for all warranty claims.

Computers Now will not be held responsible for any loss or damage to the equipment, accessories or data howsoever caused.

Customer/Courier signature on completion of the job

Signed: _____ Position: _____ Date: _____

OFFICE USED ONLY

Date Recorded: _____
Cust Number: _____
Engineer: _____
Job No: _____

Service Type

- 4 hour response**
- Regular On-site
- On-site Vouchers
- Maintenance Contract
- Subcontract
- Insurance
- Training

Data

Data Backup req'd (fees apply)
 Yes No

Data Recovery req'd (fees apply)
 Yes No