

IPOD SERVICE REQUEST FORM

Date _____ Time _____ Job Number _____

- Geelong 03 5223 1550
 Malvern 03 9508 2600
 Monash 03 9684 3655
 RMIT 03 9654 8111
 South Melb 03 9684 3600
 Crows Nest 02 9951 7979
 UNSW 02 9385 2377

Customer Name _____

Phone Number W/H _____ M _____

SMS status Please contact me via SMS regarding my job status.

Email _____

Address _____

Suburb _____ State _____ Postcode _____

IPOD REQUIRING SERVICE (We only require and accept the items requiring service)

iPod serial number _____ (on case at rear)

iPod size _____

iPod colour _____

- iPod type
 Shuffle USB
 Shuffle Clip
 Nano
 Mini
 Video
 Classic
 Touch
 Photo

ACCESSORIES REQUIRING SERVICE

iPod Headphones Yes No iPod Dock Yes No

iPod Remote Yes No

iPod Power Adapter Yes No Firewire

iPod Cable Yes No Firewire

Detailed Fault Description (Any Marks Or Damage To Be Detailed In Fault Description) :

ABOUT THE IPOD OR ACCESSORY

I Have Tried : Reset Restart Reinstall Restore None of these

Purchased From : Computers Now Other _____

AppleCare Purchased : Yes No Unsure

I have read the Service Authorisation & by signing below I agree to its terms & conditions.

For testing purposes I understand that all music and data will be deleted and the iPod returned to factory setting. NO BACKUP OF THE DATA WILL BE MADE.

CUSTOMER SIGNATURE _____ **DATE** _____

SERVICE AUTHORISATION

A minimum **\$33 quote fee** applies for all out of warranty repairs. I authorise Computers Now to carry out at my cost repairs and/or maintenance to the equipment listed on this form, and any other work considered necessary for proper functionality, at the current rates for the parts & labour used.

Computers Now Pty Ltd will not be responsible for any loss or damage to the equipment, its accessories, software or data howsoever caused. Any claim for faulty workmanship shall be limited solely to the rectification at no charge of the faulty work, no claim for loss consequential or otherwise being admissible.

The customer agrees that the equipment recorded above is a total listing of the goods delivered. The customer understands that uncollected goods provisions may apply. Minimum charges apply for all work carried out by Computers Now. Credit will only be extended to approved account holders. Proof of warranty **MUST** be provide to claim warranty credit. Warranty on parts is 90 days from date of collection unless otherwise specified. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods. Repair of the goods may result in loss of the data.

COMPUTERS NOW SERVICE SECTION (Computers Now service to complete)

Customer Code _____

Booked In By _____ Technician _____

Warranty Status Out In Expiry Date _____

Chargeable Status Yes No \$33 Quote

Proof Of Purchase Provided No

Marks Checked Yes No

Packaging Left Yes No

Inspection Report:

